New Customer Checklist For Dogs

Click on Book a Stay on our website to create an online portal to provide your personal and pet information plus to request a reservation. Or give us a call at 717-263-4162 and we can set everything up for you.

We ask that you upload onto your online portal or email the following documents to chambersburg@goldenwoodpets.com before your reservation:

- ❏ **Rabies Certificate showing:**
  - ❏ Pet's Name
  - ❏ Manufacturer
  - ❏ Serial or Lot #
  - ❏ Expiration Date or Term of Vaccine (1 or 3 year)
  - ❏ Veterinarian Name or Signature
- ❏ **Distemper Vaccination showing:**
  - ❏ Expiration Date or Term of Vaccine (1, 2, or 3 year)
  - ❏ Veterinarian Name or Signature
- ❏ **Bordetella Vaccination (Kennel Cough) showing:**
  - ❏ Expiration Date or Term of Vaccine (6 month or 1 year)
  - ❏ Veterinarian Name or Signature

(Vaccinations records must show the expiration dates and must be from a licensed veterinarian. We cannot receive anything handwritten.)

- ❏ Picture of your dog (For on their new room card)
- ❏ Copy of Driver's License of dog owner(s)
- ❏ Sign the Agreement

What to bring:

- ❏ Food in a sealed plastic container. Only bring enough food for the stay plus one extra day just in case. (No big boxes or large bags of food.)
- ❏ Medications (if needed), pill pockets, etc. (We ask that the pills be placed into a pill organizer if administering more than one medication).
- ❏ Leash

We do have a fridge for any medications or foods that need to be kept in a fridge.
We provide the food and water bowls for your dog.

Optional items to bring along:

- ❏ Bedding, Blankets, Pillows, etc.
- ❏ Toys
- ❏ Treats - Only bring enough for the stay. (No big boxes or large bags.)
- ❏ Special food/water bowls if needed (elevated for larger breeds, slow eating bowls, etc). We do not allow any glass or porcelain bowls.

Label EVERYTHING with your dog's name and your last name - your carry bag, food bag, treat bag, medications, etc.

When you arrive: (Plan an additional 5-10 minutes for your first visit.)

- ❏ Leave your dog in your vehicle.
- ❏ Bring food, bedding, etc into the office.
- ❏ We will review any additional information needed.
- ❏ Then we'll get the dog room set up for your dog.
- ❏ You will then be able to get your dog from the vehicle.

We take payment at pick-up. We accept all major credit cards.

Drop-off & Pick-up Hours:

Monday - Friday 7am - 10am & 4pm - 6pm
Saturday 7am - 10am
Sunday 4pm - 6pm

Closed for drop-off & pick-up on all major holidays.